# WAC-2004 User's Manual

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www.moxa.com/product



# WAC-2004 User's Manual

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The WAC-2004 is Moxa's high-end Wireless Access Controller that incorporates with the **AWK-RTG (Rail Train to Ground) series** and is designed **specifically for Railway applications**. The WAC-2004 supports not only single-subnet roaming (Layer 2), it also allows roaming between multiple subnets (Layer 3) with Mobile IP technology.

The following topics are covered in this chapter:

- Overview
- Package Checklist
- Product Features
- Product Specifications
- Interface Specifications
  - LED Indicators
  - Power Reset Button
  - Gigabit Ethernet Port Connection
  - Serial Console Connection
  - Power Socket
  - > Beeper

# **Overview**

The goal of zero-latency roaming is to allow clients to seamlessly maintain their communications as they move from one access point to another. The advanced Moxa Wireless Access Controller, WAC-2004, together with controller-based Turbo Roaming technology, enables **millisecond-level roaming over multiple IP subnets**. The advanced roaming algorithm, along with Mobile IP technology, allows wireless clients to roam between APs in different IP subnets within milliseconds while upholding stringent security in extremely demanding environments. The WAC-2004 is rated to operate at temperatures of 0 to 50°C and is rugged enough for on-site installation in any harsh industrial environment.

# Package Checklist

The WAC-2004 series wireless access controller is shipped with the following items. If any of these items are missing or damaged, please contact your customer service representative.

- WAC-2004 series wireless controller
- 1 AC power cord (C13 type, US or EU)
- 1 serial console cable (DB9 type, female-to-female)
- 4 RJ45 connector protective caps
- Rackmount kit
- Quick installation guide (printed)
- Warranty card

**NOTE** Depending on the country code, US or EU AC power cords come standard with each WAC-2004 package. For other AC power cords, please order separately.

# **Product Features**

#### Advanced Turbo Roaming Support

- Layer-3 Mobile IP tunneling roaming (Controller + HA)
- Millisecond level L2 and L3 handover
- Wireless security support:
  - WPA/WPA2-Personal/Enterprise
  - > EAP methods: TLS, TTLS, PEAP
- Less-than-50 ms inter-controller handover
- Less-than-500 ms controller backup recovery
- WAC-Centralized CCoA assignment
- Inter-WAC security setting

#### Value-added Networking Functions

- Support up to 500 APs
- Ethernet port-binding for Ethernet redundancy
- 450 Mbps of total tunneling bandwidth
- 1+1 WAC/HA hot swap redundancy
- Configuration back-up with ABC-01

#### Useful Utilities and Remote Configuration

- RS-232/Telnet console management
- Web Console (HTTP/HTTPS) management
- · Firmware upgrade from TFTP, Web Console, and utility
- Supports SNMP
- Configuration backup and reset

#### Industrial-grade Design

- Rackmount fanless design
- Redundant power

# **Product Specifications**

#### WLAN Interface

#### Standards:

IEEE 802.11i for Wireless Security IEEE 802.3 for 10BaseT IEEE 802.3u for 100BaseT(X)

IEEE 802.3ab for 1000BaseT

#### Security:

WPA /WPA2-Personal and Enterprise (IEEE 802.1X/RADIUS, TKIP, and AES)

#### Supported Models:

AWK-RTG series Customized versions of AWK series

#### Interface

LAN Port: 10/100/1000BaseT(X), auto negotiation speed (RJ45-type)

• P1: communication port for WAC/HA

P2-4: reserved

Console: RS-232 (DB9-type, male) • Serial signals: TxD, RxD, DTR, DSR, RTS, CTS, DCD, GND

LED Indicators: PWR1, PWR2, FAULT, STATE, 100M x 4, 1000M x 4

#### Wireless Access Control

AP Support: AWK-RTG series WAC Failover: 1-on-1 hot backup Roaming Support: single/multi-channel roaming (up to 3 channels), inter-controller roaming Handover Time: millisecond-level with wireless security

#### Mobile IP Tunneling

Tunneling: home agent to mobile nodeTunneling Capacity: up to 450 MbpsCoA Assignment: WAC-based managementHA failover: 1-to-1 hot backup

#### Management

**Device Management:** Web console, Telnet, and SSH access **Remote Management:** External management utility and SNMP support **Network Monitoring:** AWK AP/Client connection status monitoring

#### **Physical Characteristics**

Housing: SECC sheet metal (1 mm)
Weight: 5.48 kg
Dimensions: 325 x 440 x 44 mm (12.80 x 17.32 x 1.73 in) (without rackmount ears)
Installation: Standard 19-inch rackmounting

#### **Environmental Limits**

**Operating Temperature:** 0 to 50°C **Storage Temperature:** -40 to 85°C (-40 to 185°F) **Ambient Relative Humidity:** 5 to 95% (non-condensing)

#### **Power Requirements**

**Input Voltage:** 100 to 240 VAC/VDC auto-ranging, 47 to 63 Hz, redundant dual AC power inputs **Power Consumption:** 80 W

#### **Standards and Certifications**

Safety: UL 60950-1 EMC: EN 55032 Class A, EN 61000-3-2, EN 61000-3-3, EN 55024, FCC Part 15 Subpart B Class A Green Product: RoHS, CRoHS, WEEE

#### Reliability

MTBF (mean time between failures): 383,478 hrs

#### Warranty

Warranty Period: 3 years Details: www.moxa.com/warranty



#### ATTENTION

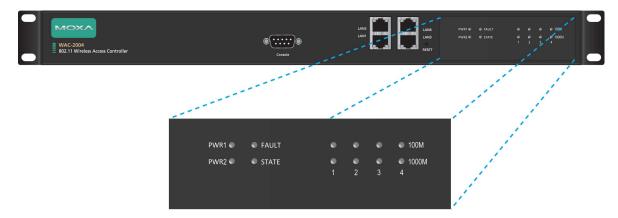
The WAC-2004 is NOT designed for use by the general public. A well-trained technician is required to safely deploy the WAC-2004.

# **Interface Specifications**

This section provides detailed introduction on the WAC-2004 interfaces.

# **LED Indicators**

The LEDs on the front panel of the WAC-2004 provide quick and easy means of determining the current operational status and wireless settings.



LED	Color	State	Description
PWR1	Croop	On	Power is being supplied from power input 1.
PVVRI	Green	Off	Power is not being supplied from power input 1.
PWR2	Croop	On	Power is being supplied from power input 2.
PVVRZ	Green	Off	Power is not being supplied from power input 2.
	Red	On	Booting; System Error.
FAULT		FAULT Red	Blinking (fast)
		Off	Normal status.

LED	Color	State	Description
		Green	Software Ready
CTATE	Green/	Green	The device has been located by Search Utility. (interval:
STATE	Red	(Blinking)	1sec)
		Red	Booting error
Gigabit LAN	<b>C</b>	Green	100 Mbps Ethernet mode.
LEDs 1, 2	Green /	Orange	1000 Mbps (Gigabit) Ethernet mode.
(3, 4 Reserved)	Orange	Off	No activity or 10 Mbps Ethernet mode.

# **Power Reset Button**

LAN2         LAN3         POIR @         EAN1         0         0         0           I WAC-2004         @
--

The RESET button located on the top panel of WAC-2004 is for **power reset ONLY**. You can reboot the WAC-2004 by pressing the RESET button with a pointed object, such as an unfolded paper clip.

System Reboot: Press and release the RESET button

#### **NOTE** For configuration reset:

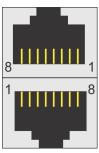
Web Console (HTTP/HTTPS): Maintenance → Load Factory Default Telnet/Serial Console: Maintenance → Load Factory Default

# **Gigabit Ethernet Port Connection**



The WAC-2004 offers one pair of gigabit Ethernet ports with the port binding feature enabled (LAN 1 and LAN 2) for Ethernet failover redundancy. It also has two extra Ethernet ports (LAN 3-4) reserved for future expansion. When the cable is properly connected, the LED on the front panel will glow to indicate a proper connection.

See below for detailed pin assignment and LED indication:



	Pin	10/100 Mbps	1000 Mbps
	1	ETx+	TRD(0)+
	2	ETx-	TRD(0)-
1	3	ERx+	TRD(1)+
8	4		TRD(2)+
	5		TRD(2)-
	6	ERx-	TRD(1)-
	7		TRD(3)+
	8		TRD(3)-

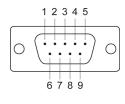
LED	Color	Description
Cigobit D145	Green	100 Mbps Ethernet mode
Gigabit RJ45	Orange	1000 Mbps (Gigabit) Ethernet mode
Connector	Off	Not operating or 10 Mbps Ethernet mode

**NOTE** The pin numbers for the 8-pin RJ45 connectors (and ports) are typically not labeled on the connector (or port). Refer to the diagram above to see how the RJ45 pins are numbered.

## Serial Console Connection



The WAC-2004 offers a serial port with DB9 male connector for its console access. The pin assignments are shown in the following table:



Pin	RS-232
1	DCD
2	RxD
3	TxD
4	DTR
5	GND
6	DSR
7	RTS
8	CTS

**NOTE** The pin numbers for the male DB9 connectors are stated in the table above. The pinhole numbers for the female DB9 connectors are usually labeled on the connector. However, the numbers are typically very small, so you may need to use a magnifying glass to see the numbers clearly.

## **Power Socket**

The WAC-2004 offers a dual power supply for power failover redundancy. Input voltage ranges from **100 to 240 VAC/VDC**, **47 to 63 Hz**, with a male **C13** connector. For US models, the device comes with a US power cord; for EU models, device comes with an EU power cord. As for other countries, please purchase power cords separately.



## **Beeper**

The beeper emits one short beep when the power is turned on and two short beeps when the system is ready. When the device is located by Search Utility, the beeper emits beeps every second to indicate its location.

# **Getting Started**

This chapter explains how to access the WAC-2004 for the first time. There are three ways to access the controller: (1) Web Console, (2) Telnet Console, or (3) Serial Console. The Web and Telnet Consoles are suitable for remote management as the controller can be accessed over an existing network. The Serial Console can be used if you do not have the WAC-2004's IP address; however it requires using a RS-232 serial cable to connect WAC-2004 to your PC's COM port.

In addition, the Web Console provides a more complete collection of functions for status monitoring and controller administration; where the Telnet and Serial Consoles only provide basic administration functions.

The following topics are covered in this chapter:

- Using Web Console to Access the WAC-2004
- Using Telnet Console to Access the WAC-2004
- Using Serial Console to Access the WAC-2004

# Using Web Console to Access the WAC-2004

The WAC-2004's Web Console provides a convenient way to modify controller configuration, monitor the controller and governed AP/Client status, and upgrade FW remotely over an existing network. The recommended web browser is Microsoft® Internet Explorer 8.0 or later releases with JVM (Java Virtual Machine).

Default Web Console access information		
IP	192.168.127.253	
Submask	255.255.255.0	
Username	admin	
Password	moxa	

NOTE Firmware Version 1.6 password: moxa Firmware Versions 1.0 to 1.5 password: root

**NOTE** To use the WAC-2004's management and monitoring functions from a PC host connected to the same LAN as the WAC-2004, you must make sure that the PC host and the WAC-2004 are on the same logical subnet. The WAC-2004's default IP is 192.168.127.253.

#### Step 1: Connect the WAC-2004 to a notebook or PC with an Ethernet cable

The WAC-2004 supports MDI/MDI-X auto-sensing so you can use either a straight-through cable or crossover cable to connect the WAC-2004 to your computer.

#### Step 2: Setting up the computer IP address

Choose an IP address on the same subnet as the WAC-2004. Since the WAC-2004's default IP address is 192.168.127.253, and the subnet mask is 255.255.255.0, you should set the IP address of the computer to 192.168.127.xxx/24.

**NOTE** After you select Maintenance → Load Factory Default and click the Submit button, the WAC-2004 will be reset to factory default settings and the IP address will be reset back to 192.168.127.253/24.

#### Step 3: Use the web-based manager to configure the WAC-2004

Open your computer web browser and type http://192.168.127.253 in the address field to access the homepage of the WAC-2004 Web Console. For first-time configuration, enter the default username and password (shown below) and click on the Login button:

	Moxa WAC-2004
	Username : admin
	Password : ••••
http://192.168.127.253	Login

For security reasons, we strongly recommend changing the default password. Select Maintenance  $\rightarrow$  Password, and then follow the on-screen instructions to change the password.



#### ATTENTION

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For security reasons, each authenticated login will have a 5-minute idle timeout. If your session is left idle for more than 5 minutes, you will need to re-authenticate your login.

**NOTE** After clicking **Submit** to apply changes, the web page will refresh and (Updated) will appear on the page, and at the same time, a flashing reminder on the upper-right corner of the web page will be displayed

To activate the changes, click the **Restart** button, and then the **Save** and **Restart** button. It will take about 40 seconds for the WAC-2004 to complete the reboot procedure.

# **Using Telnet Console to Access the WAC-2004**

For basic configuration, Telnet is another option.

Default Telnet console access information		
IP	192.168.127.253	
Submask	255.255.255.0	
Username	admin	
Password	moxa	

NOTE Firmware Version 1.6 password: moxa Firmware Versions 1.0 to 1.5 password: root

#### Step 1: Connect the WAC-2004 to a notebook or PC with an Ethernet cable

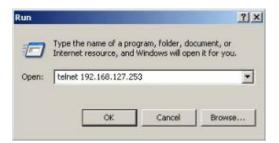
The WAC-2004 supports MDI/MDI-X auto-sensing so you can use either a **straight-through cable** or **crossover cable** to connect the WAC-2004 to your computer.

#### Step 2: Setting up the computer IP address

Choose an IP address on the same subnet as the WAC-2004. Since the WAC-2004's default IP address is 192.168.127.253, and the subnet mask is 255.255.255.0, you should set the IP address of the computer to 192.168.127.xxx/24.

#### Step 3: Establish Telnet connection.

On Windows XP, click Start  $\rightarrow$  Run. Telnet to the WAC-2004's IP address (see below) (You may also issue the telnet command from the MS-DOS prompt.).



#### Step 4: Authentication for Telnet console access

After the Telnet connection is established, you will be asked to enter username and password. For first-time configuration, please use the default username and password (please refer to section: Using Web Console to access the WAC-2004)

I Telnet 192.168.127.253	3	
		<u>^</u>
Model Name :	WAC-2004	
LAN MAC Address :	00:90:E8:11:22:33	
Serial No :	9889	
Firmware Version :		
< <pre>&lt;&lt; Main Menu &gt;&gt;   (1) System Info S   (2) Network Setti   (3) Time Settings   (4) Maintenance   (5) Restart   (q) Quit Key in your selection </pre>	ings 3	~
•	m	L I

#### Step 5: Basic text-based management interface

Once authentication is complete, a list of text-based menu will be available to you. The following is a summary on the menu items:

Item	Label	Description
1	System Info Cattingo	Basic system information, such as Device name, Device location, Device
I	System Info Settings	description, Device contact information.
2	Natural: Cattings	Basic network parameters, such as IP mode, IP address, Submask,
2	Network Settings	Gateway, DNS settings, etc
3	Time Settings	Basic time setting, such as Static time setting, Time server setting, etc
4	Maintenance	Reset configuration back to factory default.
5	Restart	Reboot the system.
q	Quit	Exit Telnet console.

# Using Serial Console to Access the WAC-2004

If you do not have the WAC-2004's IP address, but you can physically reach the device, use Serial Console to manage the device or obtain the IP address.

Default Serial Console access information		
Baud Rate	115200	
Data Bits	8	
Parity	None	
Stop Bits	1	
Terminal	VT100	
Username	admin	

**NOTE** We recommend using Moxa PComm Terminal Emulator, which can be downloaded free of charge from Moxa's website.

#### Step 1: Connect the WAC-2004 to your computer

Before running PComm Terminal Emulator, use a DB9 female to DB9 female crossover serial cable to connect the WAC-2004 to your PC's COM port

#### Step 2: Connect to the WAC-2004 Serial Console

Start PComm Terminal Emulator  $\rightarrow$  Click Start  $\rightarrow$  Programs  $\rightarrow$  PCommLite X.X  $\rightarrow$  Terminal Emulator.

鷆 Моха	
퉬 PComm Lite Ver1.6	
😰 Library Programming Guide	
😭 Library Reference	
💱 PComm Diagnostic	
🛒 PComm Monitor	
😼 PComm Terminal Emulator	
🧭 Performance Analyzer	

🖞 PComm Terminal Emulator	
Profile Port Manager Help	

Use the Open icon or select Open in the Port Manager menu to establish a new connection.

Property 🔀	Property
Communication Parameter Terninal File Transfer Capturing COM Options Ports : <u>COM1 = </u> Baud Rate : 115200 = Data Bits : 8 = Parity : None = Stop Bits : 1 =	Communication Parameter       Terninal       File Transfer       Capturing         Terminal Type :       VT100       Image: Capturing         Dumb Terminal Option :       VT100       Image: Capturing         Transmit       Image: Capturing       Image: Capturing         Send 'Enter' Key As:       CR-LF       Image: Capturing
Flow Control TRS/CTS TRS/CTS TR ON COFF RTS ON COFF OK Cancel	Receive CR Translation : No Changed V LF Translation : No Changed V OK Cancel

The Communication Parameter page of the Property window will appear. Select the appropriate COM port for Console Connection, 115200 for Baud Rate, 8 for Data Bits, None for Parity, and 1 for Stop Bits

Click the Terminal tab, and select VT100 for Terminal Type. Click OK to establish the connection.

#### Step 3: Authentication for Serial Console access

After the connection is established, you will be asked to enter username and password. For first-time configuration, please use the default username and password (please refer to section: Using Web Console to access the WAC-2004)

COM1,115200,None,8,1,VT100	- • ×
	<u>^</u>
DTR Model Name : WAC-2004	
RTS LAN MAC Address : 00:90:E8:11:22:33	
Serial No : 9889	
Firmware Version :	
(1) System Info Settings	
(2) Network Settings	
(3) Time Settings	
(4) Maintenance	
(5) Restart	
(q) Quit	
Key in your selection:	
	<b>T</b>
	•
State:OPEN CTS DSR RI DCD Ready TX:	18 RX:5

#### Step 4: Basic text-based management interface

(Please refer to section: Using Telnet Console to Access the WAC-2004)



#### ATTENTION

If you unplug the RS-232 cable or trigger DTR, a disconnection event will be evoked to enforce logout for network security. You will need to log in again to resume operation.

**NOTE** To modify the appearance of the PComm Terminal Emulator window, select **Edit → Font** and then choose the desired formatting options.

# Web Console Configuration

The WAC-2004's Web Console provides a convenient way to modify the controller's configuration, monitor the controller and governed AP/Client status, and upgrade FW remotely over an existing network. The recommended web browser is Microsoft® Internet Explorer 8.0 or later releases with JVM (Java Virtual Machine).

This chapter provides a detailed introduction and description to each WAC-2004 management function. For information on how to access Web Console, please refer to **Chapter 2: Using Web Console to Access the WAC-2004**.

The following topics are covered in this chapter:

#### Function Map

- Overview
- Basic Settings
  - System Info Settings
  - Network Settings
  - > Time Settings
- Controller Settings
  - Basic WAC Settings
  - WAC Security Settings
  - Mobile IP Settings

#### Advanced Settings

SNMP Agent

#### Auto Warning Settings

- System Log
- Syslog
- ≻ E-mail
- ➤ Trap

#### Status

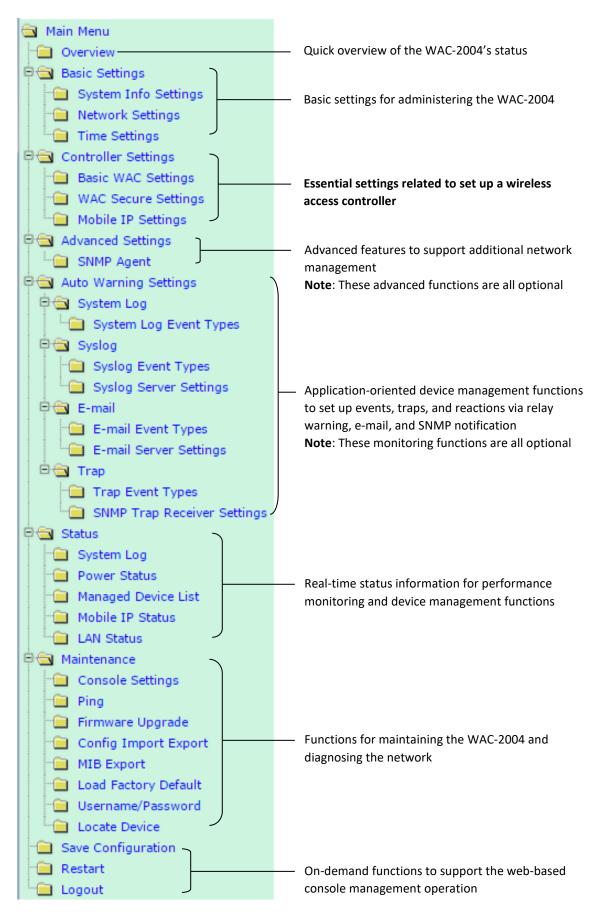
- System Log
- Power Status
- Managed Device List
- Mobile IP Status
- LAN Status

#### Maintenance

- Console Settings
- > Ping
- Firmware Upgrade
- Config Import Export
- > MIB Export
- Load Factory Default
- Username/Password
- Locate Device
- Save Configuration
- Restart
- Logout

# **Function Map**

The Function Map provides a convenient means of determining which functions you need to use.



# **Overview**

The **Overview** page summarizes the WAC-2004's current status. The information is categorized into several groups: **System info**, **Device info**, and **Controller info**.

Overview			
All information on this page are active values.			
System info			
Model name	WAC-2004		
Device name	WAC-2004-1A Main Controller		
Serial No.	9889		
System up time	0 days 02h:45m:17s		
Firmware version	0		
Device info			
Device MAC address	00:90:E8:11:22:33		
IP address	192.168.127.253		
Subnet mask	255.255.255.0		
Gateway			
Controller info			
Roaming domain	Not setting		
WAC group multicast IP	239.0.1.150		
WAC mode	Primary WAC		
Backup WAC IP address			
Priority 1 roaming threshold	-75 (-75 to -35 dBm)		
Priority 1 roaming difference	0 (0 to 30 dB)		
Priority 1 roaming link quality	30 / 70		
Priority 2 roaming threshold	-55 (-75 to -35 dBm)		
Priority 2 roaming difference	10 (0 to 30 dB)		
Priority 2 roaming link quality	20 / 70		
Roaming stable interval	3 *50 ms		

# **Basic Settings**

The Basic Settings group includes the most commonly used settings required by administrators to maintain and control the WAC-2004.

# System Info Settings

The **System Info** items, especially *Device name* and *Device description*, are displayed and included on the **Overview** page, in SNMP information, and in alarm emails. Setting **System Info** items makes it easier to identify the different WAC-2004 units connected to your network.

Device name	WAC-2004-1A Main Controller
Device location	Area 32, 5th Floor, Skycity
Device description	Main CBTC Controller
Device contact information	John Johnson, its@skycity.com

#### Device name

Setting	Description	Factory Default
Max. 31 of characters	This option is useful for specifying the role or application of	WAC-2004_ <serial< td=""></serial<>
	different WAC-2004 units.	No. of this
		WAC-2004>

#### Device location

Setting	Description	Factory Default
Max. of 31 characters	Specifies the location of different WAC-2004 units	None

#### Device description

Setting	Description	Factory Default
Max. of 31 characters	Use this space to record a more detailed description of the	None
	WAC-2004	

#### Device contact information

Setting	Description	Factory Default
Max. of 31 characters	Provides information about whom to contact in order to resolve	None
	problems. Use this space to record contact information of the	
	person responsible for maintaining this WAC-2004.	

# **Network Settings**

The Network Settings configuration panel allows you to modify the usual TCP/IP network parameters. An explanation of each configuration item is given below.

Network Settings	
IP address	192.168.127.253
Subnet mask	255.255.255.0
Gateway	192.168.127.254
Primary DNS server	
Secondary DNS server	
Submit	

#### IP address

Setting	Description	Factory Default
WAC-2004 IP address	Identifies the WAC-2004 on a TCP/IP network.	192.168.127.253

#### Subnet mask

Setting	Description	Factory Default
WAC-2004 subnet	Identifies the type of network to which the WAC-2004 is	255.255.255.0
mask	connected (e.g., 255.255.0.0 for a Class B network, or	
	255.255.255.0 for a Class C network).	

#### Gateway

Setting	Description	Factory Default
WAC-2004 default	The IP address of the router that connects the LAN to an	None
gateway	outside network.	

#### Primary/Secondary DNS server

Setting	Description	Factory Default
IP address of the	The IP address of the DNS Server used by your network. After	None
Primary/Secondary	entering the DNS Server's IP address, you can input the	
DNS server	WAC-2004's URL (e.g., http://ap11.abc.com) in your browser's	
	address field instead of entering the IP address. The Secondary	
	DNS server will be used if the Primary DNS server fails to	
	connect.	

## **Time Settings**

The WAC-2004 has a time calibration function based on information from an NTP server or user specified Date and Time information. Functions such as Auto warning can add real-time information to the message.

Time Settings	
Date (YYYY/ Current local time 2009 / 01	MM/DD) Time (HH:MM:SS) / 23 16 : 58 : 19 Set Time
Time zone	(GMT-06:00)Central Time (US & Canada)
Daylight saving time	🗹 Enable
	Starts at Apr. 💌 1st 💌 Sun. 💌 00 : 00 (HH:MM)
	Stops at Oct. 💌 last 💌 Sun. 💌 00 : 00 (HH:MM)
	Time offset +01:00
Time server 1	time.nist.gov
Time server 2	
Query period	600 (600~9999 seconds)

The *Current local time* shows the WAC-2004's system time when you open this web page. You can click on the **Set Time** button to activate the updated date and time parameters. An "(Updated)" string will appear to indicate that the change is complete. Local time settings will be immediately activated in the system without running Save and Restart.

# **NOTE** The WAC-2004 has a built-in real time clock (RTC). We strongly recommend that users update the **Local time** for the WAC-2004 after the initial setup or a long-term shutdown, especially when the network does not have an Internet connection for accessing the NTP server or there is no NTP server on the LAN.

#### Current local time

Setting	Description	Factory Default
User adjustable time	The date and time parameters allow configuration of the local	Local time
	time, with immediate activation.	
	Use 24-hour format: yyyy/mm/dd hh:mm:ss	

#### Time zone

Setting	Description	Factory Default
User selectable time	The time zone setting allows conversion from GMT (Greenwich	GMT (Greenwich
zone	Mean Time) to local time.	Mean Time)



#### ATTENTION

Because the current local time will be adjusted automatically as the time zone is being adjusted, you will need to configure the time zone prior to inputting the current local time.

#### Daylight saving time

,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Setting	Description	Factory Default
Enable/Disable	Daylight saving time (also known as DST or summer time)	Disable
	involves advancing clocks (usually 1 hour) during the summer	
	time to provide an extra hour of daylight in the afternoon.	

When **Daylight saving time** is enabled, the following parameters will be shown:

- Starts at: The date that daylight saving time begins.
- **Stops at:** The date that daylight saving time ends.
- Time offset: Indicates how many hours forward the clock should be advanced.

#### Time server 1/2

Setting	Description	Factory Default
IP/Name of Time	IP or Domain name of the NTP time server. The 2nd NTP server	None
Server 1/2	will be used if the 1st NTP server fails to connect.	

#### Query period

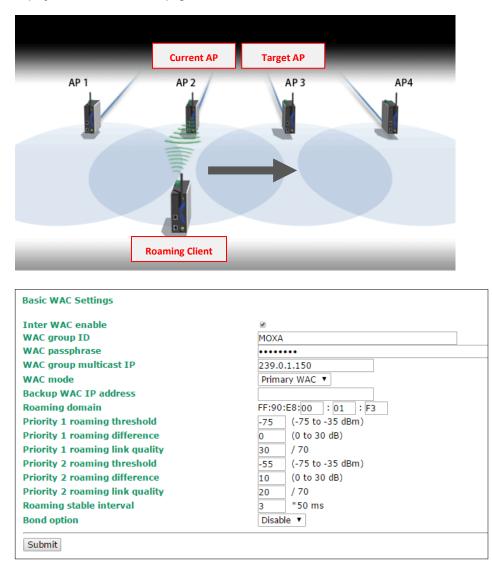
Setting	Description	Factory Default
Query period time	This parameter determines how often the time is updated from	600 (seconds)
(600 to 9999 seconds)	the NTP server.	

# **Controller Settings**

The Controller Settings group includes the most important settings, which enable administrators to set up the Wireless Access Controller services.

## **Basic WAC Settings**

The **controller information** (including Roaming domain, Roaming threshold, Roaming difference, etc...) are displayed on the **Overview** page.



#### Inter WAC enable

Setting	Description	Factory Default
Enable/Disable	Enable or disable the Inter WAC feature	Enable

#### WAC group ID

Setting	Description	Factory Default
Max. 31 of characters	The group ID for WACs to recognize each other as a member of	Моха
	the same WAC community, and hence the inter WAC feature	
	will operate properly	

#### WAC passphrase

Setting	Description	Factory Default
Max. 63 of characters	The passphrase for inter WAC security and to prevent rouge	None
(masked)	WAC	

#### WAC group multicast IP

Setting	Description	Factory Default
Multicast IP	The multicast IP address for inter WAC communication	239.0.1.150

#### WAC mode

Setting	Description	Factory Default
Primary WAC	Act as a primary WAC	Primary WAC
Backup WAC	Act as a backup WAC	

#### Primary/Backup WAC IP address

Setting	Description	Factory Default
IP address	The IP address of the pairing controller, when one fails, another	None
	controller will take over its function in the network (within	
	500ms)	

#### Roaming domain

Setting	Description	Factory Default
6 Hex characters	This specifies the area served by the WAC-2004. All related	<the address="" mac="" of<="" td=""></the>
	controllers, APs, and clients use this as identification to work	the WAC-2004>
	and communicate with each other.	

#### **NOTE** The **Roaming domain** must be set at the time of initial (first time) installation. Configure the priority 1 or 2 roaming settings for the RTG access points.

#### Priority 1/2 roaming threshold

Setting	Description	Factory Default
Signal strength (dBm)	The signal strength of the current AP and Client must be lower	Priority 1: -75
	than this threshold.	Priority 2: -50

#### Priority 1/2 roaming difference

Setting	Description	Factory Default
Relative value (dB)	ative value (dB) The signal strength between the target AP and Client must be P	Priority 1: 0
	greater than this value	Priority 2: 10

#### Priority 1/2 roaming link quality

Setting	Description	Factory Default
Link quality (Integer)	The link quality (signal strength – Background noise) between	Priority 1: 30
	the target AP and Client must be greater than this threshold	Priority 2: 20

Multiple of 50ms The above three conditions must stay true for X amount of time 3 (x50ms)	efault
(Integer) to ensure a stable state.	

#### Bond option

Setting	Description	Factory Default
Enable/Disable	Enable or disable the LAN1/2 port bonding feature for Ethernet	disable
	connection redundancy.	

## WAC Security Settings

By enabling the 802.1X/EAP on the WAC-2004, the controller acts as an **authentication proxy/relay** between the APs and the RADIUS server. So when configuring your RADIUS server, instead of entering IPs for every authentication requester (in normal cases, it will be your APs), you only need to enter the IP for the WAC-2004.

WAC Secure Settings	
RADIUS proxy settings	
802.1X/ EAP	
Primary RADIUS server IP	
Primary RADIUS server port	1812
Primary RADIUS shared key	
Secondary RADIUS server IP	
Secondary RADIUS server port	1812
Secondary RADIUS shared key	
Submit	

#### 802.1X/ EAP

Setting	Description	Factory Default
Enable/Disable	Enables EAP proxy/relay support.	Disable

#### Primary/ Secondary RADIUS server IP

Setting	Description	Factory Default
The IP address of the	Specifies the delegated RADIUS server for EAP	None
RADIUS server		

#### Primary/ Secondary RADIUS server port

Setting	Description	Factory Default
Port number	Specifies the port number of the delegated RADIUS server	1812

#### Primary/ Secondary RADIUS shared key

Setting	Description	Factory Default
Max. 63 characters	The secret key shared between the AP and RADIUS server.	None

**NOTE** The wireless security settings of all the APs that are deployed in the same **roaming domain** must be consistent and homogeneous. Different security settings in same-grouped APs may cause **Turbo Roaming** failures. Refer to the AWK-RTG manual for detailed information about the Wireless Setting.

# Mobile IP Settings

Mobile IP allows you to access the same IP address even when the Client is travelling across different subnets.

Mobile I	P Settings P Jandwidth			✓ Enable 1 Mbps ✓ Support 200	tunnels (Estimated	)			
No.	Enable	IP address	Subnet mask	RF1 Start IP address	RF1 Number of available IP	RF1 Gateway	RF2 Start IP address	RF2 Number of available IP	RF2 Gateway
1		10.10.0.0	255.255.255.0	10.10.62.10	5	10.10.62.1	10.10.63.10	5	10.10.63.1
2	<b>V</b>	10.10.1.0	255.255.255.0	10.10.72.10	5	10.10.72.1	10.10.73.10	5	10.10.73.1
з		10.10.2.0	255.255.255.0	10.10.82.10	5	10.10.82.1	10.10.83.10	5	0.0.0
4		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0	5	0.0.0
5		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0.0	5	0.0.0
6		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0.0	5	0.0.0
7		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0.0	5	0.0.0
8		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0	5	0.0.0
9		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0.0	5	0.0.0
10		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0.0	5	0.0.0
11		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0.0	5	0.0.0
12		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0	5	0.0.0
13		0.0.0	0.0.0.0	0.0.0.0	5	0.0.0.0	0.0.0.0	5	0.0.0
14		0.0.0	0.0.0	0.0.0.0	5	0.0.0.0	0.0.0.0	5	0.0.0.0

#### Mobile IP

Setting	Description	Factory Default
Enable/Disable	Enable or disable Mobile IP feature	Enable

#### Tunnel bandwidth

Setting	Description	Factory Default
1-25 Mbps	Bandwidth per single Mobile IP tunnel (total bandwidth 450	10 Mbps
	Mbps)	

#### Enable

Setting	Description	Factory Default
Enable/Disable	Enable or disable a particular mobile rule	Disable

#### IP address

Setting	Description	Factory Default
IP address	The IP address of the trackside access point.	0.0.0.0

#### Subnet mask

Setting	Description	Factory Default
Subnet mask	The subnet mask of the trackside access point. Configure the	0.0.0.0
	subnet mask to limit the IP address range for the mobile IP	
	network.	

#### RF1/2 Start IP address

Setting	Description	Factory Default
Starting CCoA IP	The starting IP for CCoA IP Assignment for the specified subnet	0.0.0.0
address	of each radio interface	

#### RF1/2 Number of available IP

Setting	Description	Factory Default
Number of IPs	Number of IPs can be assigned in the specified subnet of each	5
	radio interface	

#### RF1/2 Gateway

Setting	Description	Factory Default
Default gateway	The default gateway for the specified CCoA subnet of each radio	0.0.0.0
	interface	

# **Advanced Settings**

Advanced features to support additional network management

# **SNMP Agent**

The WAC-2004 supports SNMP V1/V2c/V3. SNMP V1 and SNMP V2c use a community string match for authentication, which means that SNMP servers access all objects with read-only or read/write permissions using the community string *public/private* (default value). SNMP V3, which requires you to select an authentication level of MD5 or SHA, is the most secure protocol. You can also enable data encryption to enhance data security.

The WAC-2004's MIB can be found in the software CD and supports reading/writing the attributes via SNMP.

SNMP security modes and security levels supported by the WAC-2004 are shown in the following table. Select the security mode and level that will be used to communicate between the SNMP agent and manager.

Protocol	Setting on	Authentication	Data	Method
Version	UI web page	Туре	Encryption	
SNMP	V1, V2c	Community	No	Use a community string match for
V1, V2c	Read	string		authentication
	Community			
	V1, V2c	Community	No	Use a community string match for
	Write/Read	string		authentication
	Community			
SNMP V3	No-Auth	No	No	Use account with admin or user to access
				objects
	MD5 or SHA	Authentication	No	Provides authentication based on
		based on MD5 or		HMAC-MD5, or HMAC-SHA algorithms.
		SHA		8-character passwords are the minimum
				requirement for authentication.
	MD5 or SHA	Authentication	Data	Provides authentication based on HMAC-MD5
		based on MD5 or	encryption	or HMAC-SHA algorithms, and data
		SHA	key	encryption key. 8-character passwords and a
				data encryption key are the minimum
				requirements for authentication and
				encryption.

The following parameters can be configured on the **SNMP Agent** page. A more detailed explanation of each parameter is given below the following figure.

SNMP Agent	
Enable	Disable 💌
Remote management	Disable 💌
Read community	public
Write commnuity	private
SNMP agent version	V1, V2c 💌
Admin authentication type	No Auth 👻
Admin privacy type	Disable 👻
Privacy key	
Private MIB information	
Device object ID	enterprise.8691.15.13
Submit	

#### Enable

Setting	Description	Factory Default
Enable	Enables SNMP Agent	Disable
Disable	Disables SNMP Agent	

#### Read community (for V1, V2c)

Setting	Description	Factory Default
V1, V2c Read	Use a community string match with a maximum of 31	public
Community	characters for authentication. This means that the SNMP agent	
	can access all objects with read-only permissions using this	
	community string.	

#### Write community (for V1, V2c)

Setting	Description	Factory Default
V1, V2c Read /Write	Use a community string match with a maximum of 31	private
Community	characters for authentication. This means that the SNMP agent	
	can accesses all objects with read/write permissions using this	
	community string.	

#### SNMP agent version

Setting	Description	Factory Default
V1, V2c, V3, or V1, V2c,	Select the SNMP protocol version used to manage the WAC.	V1, V2c
or V3 only		

#### Admin auth type (for V1, V2c, V3, and V3 only)

Setting	Description	Factory Default
No Auth	Use admin account to access objects. No authentication	No Auth
MD5	Provide authentication based on the HMAC-MD5 algorithms.	
	8-character passwords are the minimum requirement for	
	authentication.	
SHA	Provides authentication based on HMAC-SHA algorithms.	
	8-character passwords are the minimum requirement for	
	authentication.	

#### Admin privacy type (for V1, V2c, V3, and V3 only)

Setting	Description	Factory Default
Disable	No data encryption	Disable
DES	DES-based data encryption	
AES	AES-based data encryption	

#### Private Key

Setting	Description	Factory Default
Max. 63 characters	A data encryption key is the minimum requirement for data	None
	encryption.	

#### Private MIB Information Device Object ID

Also known as **OID**, this is the WAC-2004's enterprise value and is fixed.

# **Auto Warning Settings**

Since industrial-grade devices are often located at the endpoints of a system, these devices will not always know what is happening elsewhere on the network. This means that these devices, including wireless APs or clients, must provide system maintainers with real-time alarm messages. Even when system administrators are out of the control room for an extended period, they can still be informed of the status of devices almost instantaneously when exceptions occur.

In addition to logging these events, the WAC-2004 supports different approaches to warn engineers automatically, such as SNMP trap, and e-mail.

# System Log

#### System Log Event Types

Detail information for grouped events is shown in the following table. You can check the box for **Enable log** to enable the grouped events. All default values are enabled (checked). The log for system events can be seen in **Status**  $\rightarrow$  **System Log**.

Event group	🗆 Enable log
System-related events	Ø
Network-related events	
Config-related events	•
Power events	
Controller-related events	

System-related events	Event is triggered when	
System restart (warm start)	The WAC-2004 is rebooted, such as when settings are changed (IP	
	address, subnet mask, etc.).	
Network-related events	Event is triggered when	
LAN link on	The LAN port is connected to a device or network.	
LAN link off	The port is disconnected (e.g., the cable is pulled out, or the	
	opposing device shuts down).	
Config-related events	Event is triggered when	
Configuration changed	A configuration item has been changed.	
Configuration file import via Web Console	ole The configuration file is imported to the WAC-2004.	
Console authentication failure	An incorrect password is entered.	
Firmware upgraded	The WAC-2004's firmware is updated.	
Power events (HW Rev. 1.1 only)	Event is triggered when	
Power on	The WAC-2004 is turned on.	
Power off	The WAC-2004 is turned off.	
Controller-related events	Event is triggered when	
CPU status	CPU over-temperature or overload	
AP status	AP joined/left	
STA status	Client joined/left	
Home Agent status	Home Agent overload and connection changed	
Controller status	Primary/Backup WAC up/down, Inter WAC joined/left	
Roaming status	Client roaming	

# Syslog

This function provides the event logs for the Syslog server. The function supports up to three configurable Syslog servers and Syslog server UDP port numbers. When an event occurs, the event will be sent as a Syslog UDP packet to the specified Syslog servers.

#### Syslog Event Types

Detail information for the grouped events is shown in the following table. You can check the box for **Enable log** to enable the grouped events. All default values are enabled (checked). Details for each event group (except WAC RSSI report events) can be found on the "System log Event Types" table.

vent group	🗆 Enable log
System-related events	
Network-related events	
Config-related events	
Power events	Ø
Controller-related events	Ø
RSSI report events	

RSSI report events	Event is triggered when
RSSI between governed Client and its	Continuously reports the RSSI value between the governed Client
monitor-APs.	and its monitor-APs. This report is used by "Moxa RSSI
	Transformer" to assist site surveying and system setup.

#### Syslog Server Settings

You can configure the parameters for your Syslog servers in this page.

Syslog Server Settings	
Syslog server 1	
Syslog port	514
Syslog server 2	
Syslog port	514
Syslog server 3	
Syslog port	514

#### Syslog server 1/2/3

Setting	Description	Factory Default
IP address	Enter the IP address of the 1st/ 2nd/ 3rd Syslog Server	None

#### Syslog port

Setting	Description	Factory Default
Port destination	Enter the UDP port of the corresponding Syslog server	514
(1 to 65535)		

## E-mail

#### E-mail Event Types

Check the box for **Active** to enable the event items. All default values are deactivated (unchecked). Details for each event item can be found on the "System log Event Types" table.

Event	🗆 Active
Cold start	
Warm start	
Power 1 transition (On>Off)	
Power 1 transition (Off>On)	
Power 2 transition (On>Off)	
Power 2 transition (Off>On)	
Configuration changed	
Console authentication failure	
LAN1 link On	
LAN1 link Off	
LAN2 link On	
LAN2 link Off	
LAN3 link On	
LAN3 link Off	
LAN4 link On	
LAN4 link Off	
Home Agent Status	
Roaming Status	
CPU status	
AP status	
STA status	
Controller Status	

#### **E-mail Server Settings**

You can set up to 4 e-mail addresses to receive alarm emails from the WAC-2004. The following parameters can be configured on the **E-mail Server Settings** page. In addition, a **Send Test Mail** button can be used to test whether the Mail server and e-mail addresses work well. More detailed explanations about these parameters are given after the following figure.

E-mail Server Settings	
Mail server (SMTP)	
User name	
Password	
From e-mail address	
To e-mail address 1	
To e-mail address 2	
To e-mail address 3	
To e-mail address 4	
Submit Send Test Mail	

#### Mail server (SMTP)

Setting	Description	Factory Default
IP address	The IP Address of your email server.	None

#### User name & Password

Setting	Description	Factory Default
	User name and password used in the SMTP server	None

#### From e-mail address

Setting	Description	Factory Default
Max. 63 characters	Enter the administrator's e-mail address which will be shown in	None
	the "From" field of a warning e-mail.	

#### To E-mail address 1/2/3/4

Setting	Description	Factory Default
Max. 63 characters	Enter the receivers' e-mail addresses.	None

# Trap

Traps can be used to signal abnormal conditions (notifications) to a management station. This trap-driven notification can make your network more efficient.

Because a management station usually takes care of a large number of devices that have a large number of objects, it will be overloading for the management station to poll or send requests to query every object on every device. It would be better if the managed device agent could notify the management station by sending a message known as a trap for the event.

#### Trap Event Types

Details for each event group can be found on the "System log Event Types" table.

Active
_
-

#### **SNMP Trap Receiver Settings**

SNMP traps are defined in SMIv1 MIBs (SNMPv1) and SMIv2 MIBs (SNMPv2c). The two styles are basically equivalent, and it is possible to convert between the two. You can set the parameters for SNMP trap receivers through the web page.

SNMP Trap Receiver Settings	
SNMP alert type	Trap 💌
1st Trap version	V1 💌
1st Trap server IP/name	10.241.1.27
1st Trap community	alert
2nd Trap version	V1 💌
2nd Trap server IP/name	
2nd Trap community	alert
3rd Trap version	V1 💌
3rd Trap server IP/name	
3rd Trap community	alert
Submit	

#### SNMP alert type

Setting	Description	Factory Default
Тгар	Send the event notification to the Trap Receiver once and once	Тгар
	only	
Inform	Send the event notification to the Trap Receiver and expecting	
	an acknowledgement. If the acknowledgement is not received,	
	controller will resend the notification	

#### 1st / 2nd Trap version

Setting	Description	Factory Default
V1	SNMP trap defined in SNMPv1	V1
V2	SNMP trap defined in SNMPv2	

#### 1st / 2nd Trap server IP/name

Setting	Description	Factory Default
IP address or host	Enter the IP address or name of the trap server used by your	None
name	network.	

#### 1st / 2nd Trap community

Setting	Description	Factory Default
Max. of 31 characters	Use a community string match with a maximum of 31	alert
	characters for authentication.	

# Status

# System Log

Triggered events are recorded in System Log. You can export the log contents to an available viewer by clicking **Export Log**. You can use the **Clear Log** button to clear the log contents and the **Refresh** button to refresh the log.

<ul> <li>(1) 2009/06/04,23h:55m:58s System cold start</li> <li>(2) 2009/06/04,23h:56m:00s Backup WAC down</li> <li>(3) 2009/06/04,23h:56m:00s HA 192.168.127.156 connected</li> <li>(4) 2009/06/04,23h:56m:01s CPU overload</li> </ul>	Ē
<ul> <li>(5) 2009/06/04,23h:56m:01s CPO overload</li> <li>(5) 2009/06/04,23h:56m:02s LAN link on</li> <li>(6) 2009/06/04,23h:56m:05s Backup WAC up</li> <li>(7) 2009/06/04,23h:56m:24s LAN link off</li> </ul>	
(8) 2009/06/04,23h:56m:27s LAN link on (9) 2009/06/04,23h:57m:32s LAN link off (10) 2009/06/04,23h:57m:34s LAN link off	
<ul> <li>(11) 2009/06/05,04h:04m:08s System cold start</li> <li>(12) 2009/06/05,04h:04m:10s Backup WAC down</li> <li>(13) 2009/06/05,04h:04m:10s HA 192.168.127.156 connected</li> </ul>	
(14) 2009/06/05,04h:04m:15s Backup WAC up (15) 2009/06/05,04h:10m:18s LAN link on (16) 2009/06/05,04h:14m:37s LAN link off	
<ul> <li>(17) 2009/06/05,04h:14m:43s LAN link on</li> <li>(18) 2009/06/05,18h:03m:18s System cold start</li> <li>(19) 2009/06/05,18h:03m:20s Backup WAC down</li> </ul>	-
( 20) 2009/06/05,18h:03m:20s HA 192.168.127.156 connected	

## **Power Status**

The **Power Status** page displays the status of power inputs 1 and 2.

Power Status		
🗷 Auto refresh		
Input status		On / Off
Power 1 status	Off	
Power 2 status	Off	

# Managed Device List

The **Managed Device List** displays all AWK APs, which are managed by the WAC-2004; the associated clients are also displayed here. Select the **Auto refresh check box** to enable periodic updates.

Managed Devi	ce List								
Auto refresh			$\checkmark$						
Refresh timer	Refresh timer 3								
Number of man	aged AP(s)	1	2						
Number of man	aged client(s)	:	1						
АР				Client					
IP	МАС	Channel	Noise Level (dBm)	Status	IP	MAC	RSSI (dB)	Signal Strength (dBm)	Status
172.28.2.1	06:90:E8:00:03:DE	1	-96	On	N/A	N/A	N/A	N/A	N/A
172.28.0.1	06:90:E8:00:03:DF	1	-96	On	172.26.0.1	00:90:E8:17:1A:A1	63	-33	On

All monitored APs will be listed on the left-hand side of the table, along with their IP addresses, MAC addresses, operating channels, noise level, and device status.

All monitored Clients will be listed on the right-hand side of the table, along with their IP addresses, MAC addresses, RSSI and Signal Strength values against the associated AP, as well as the status of the Client device.

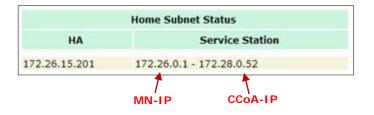
## Mobile IP Status

The Mobile IP Status displays the status of all Mobile IP Clients, which are managed by this particular WAC-2004. This page contains two main tables - **CCoA Subnet Status** and **Home Subnet Status**.

**The CCoA Subnet Status** table provides the Mobile IP Client's IP information from the CCoA's (Collocated Care-of-Address) point of view.

Mobile IP Status				
Auto refresh		7		
Refresh timer		4		
	co	CoA Subnet Status		
Start IP/Count	Netmask	Gateway	CCoA	-Station Pair
172.28.0.51 / 5	255.255.255.192	172.28.0.62	172.28.0.52 - 172	2.26.0.1
172.28.2.51 / 5	255.255.255.192	172.28.2.62	4	
172.28.4.51 / 5	255.255.255.192	172.28.4.62		
172.28.6.51 / 5	255.255.255.192	172.28.6.62	CCOA-IP	MN-IP

The **Home Subnet Status** table provides the Mobile IP Client's IP information from the HA's (Home Agent) point of view.



## LAN Status

The following table shows the status of each port, including the Speed, Duplex type, Link Status, and TX/RX Packets flow.

Speed	Duplex	Link Status/Admin Down	Tx Packets	Rx Packets
1000M	FULL	ON/N	109652	109483
10M	HALF	OFF/N	0	0
10M	HALF	OFF/N	0	0
10M	HALF	OFF/N	0	0
	1000M 10M 10M	1000М FULL 10М НАЦЕ 10М НАЦЕ	1000М FULL ON/N 10М H4LF OFF/N 10М H4LF OFF/N	1000M         FULL         ON/N         109652           10M         HALF         OFF/N         0           10M         HALF         OFF/N         0

# Maintenance

Maintenance functions provide the administrator with tools to manage the WAC-2004 and wired/wireless networks.

## **Console Settings**

You can enable or disable access permission for the following consoles: HTTP, HTTPS and Telnet connections. For more security, we recommend you only allow access to the secured console.

Console Settings	5
HTTP console HTTPS console	⊙Enable ⊂Disable ⊙Enable ⊂Disable
Telnet console	© Enable © Disable
SSH console	⊙Enable ○Disable
Submit	

# Ping

**Ping** helps to diagnose the integrity of wired or wireless networks. By inputting a node's IP address in the **Destination** field, you can use the **ping** command to make sure it exists and whether or not the access path is available.

Ping		
Destination Ping	192.168.253.2	

If the node and access path are available, you will see that all packets were successfully transmitted with no loss. Otherwise, some, or even all, packets may get lost, as shown in the following figure.

Ping	
Destination       Ping	
PING 192.168.127.2 (192.168.127.2): 56 data bytes	
192.168.127.2 ping statistics 4 packets transmitted, 0 packets received, 100% packet los	s

# Firmware Upgrade

The WAC-2004 can be enhanced with more value-added functions by installing firmware upgrades.

Note that while the firmware is being upgraded, all APs controlled by the WAC-2004 will be out of service. Click the **Browse** button to specify the firmware image file and click **Firmware Upgrade and Restart** to start the firmware upgrade. After the progress bar reaches 100%, the WAC-2004 will reboot itself.

When upgrading your firmware, the WAC-2004's other functions are forbidden.

Firmware Upgrade	
Select update image	Browse WAC2004_1.212110902.rom
Firmware Upgrade and Restart	



#### ATTENTION

Please make sure the power source is stable when you upgrade your firmware. An unexpected power breakup may damage your WAC-2004.

## **Config Import Export**

You can backup or restore the WAC-2004's configuration with Config Import Export.

Config Import Export	
Config Import	
Select configuration file	Browse
Config Import	
Config Export	
Config Export	

In the **Config Import** section, click **Browse** to specify the configuration file and click **Config Import** button to begin importing the configuration.

In the **Config Export** section, click the **Config Export** button and save the configuration file onto your local storage media. The configuration file is a text file and you can view and edit it with a general text-editing tool.

You can also backup or restore the WAC-2004's configuration via TFTP.

TFTP Import	
TFTP server IP	
Configuration path	
File name	
Config Import	
TFTP Export	
Config Export	

#### TFTP server IP

Setting	Description	Factory Default
IP address	The IP address of the TFTP server	None

#### Configuration path

Setting	Description	Factory Default
File system characters	The relative path to the configuration file on the TFTP server	None
(a-z, A-Z, 0-9, etc)		

#### File name

Setting	Description	Factory Default
File system characters	The file name of the configuration file	None
(a-z, A-Z, 0-9, etc)		

In the **Config Import** section, click **Config Import** button to begin importing the configuration.

In the **Config Export** section, click the **Config Export** button and the configuration file will be saved to the specified TFTP server as **"importTFTP.ini"**.

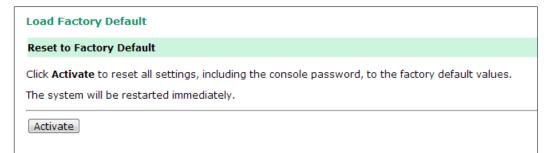
## **MIB Export**

Click **MIB Export** to save a MIB file to your local storage. The configuration file is a **.my** file that you can import with a general SNMP tool. This operation allows you to control or configure the WAC-2004 remotely.

MIB Export	
MIB Export	
MIB Export	

# Load Factory Default

Use this function to reset the WAC-2004 and roll all settings back to the factory default values.



### Username/Password

You can change the administration username and password for each of the WAC-2004's console managers by using the **Password** function. Before you set up a new password, you must input the current password and reenter the new password for confirmation. For your security, do not use the default password *moxa*, and remember to change the administration password regularly.

NOTE	Firmware Version 1.6 password: moxa
	Firmware Versions 1.0 to 1.5 password: root

Username/Password	
Username	admin
Submit	
Current password	
New password	
Confirm password	
Submit	

### **Locate Device**

The Locate Device function allows you to easily find your device. When you click the "Start to locate" button, the beeper of the device you are looking for will start beeping, and the device's LED will blink continuously.

Locate Device (Beeper & LED)
Status: Ready to locate
Start to locate

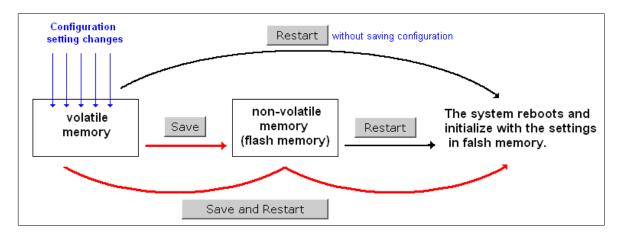
After finding your device, you can click "Stop locating" to stop the beep and blinking of LED.

Locate Device (Beeper & LED)	
Status: Locating	
Stop locating	

# Save Configuration

The following figure shows how the WAC-2004 stores the setting changes into volatile and non-volatile memory. All data stored in volatile memory will disappear when the WAC-2004 is shutdown or rebooted unless they are saved onto the flash (non-volatile) memory. Because the WAC-2004 starts up and initializes with the settings stored in flash memory, all new changes must be saved to flash memory before restarting the WAC-2004.

This also means the new changes will not work unless you run either the **Save Configuration** function or the **Restart** function.



After clicking on **Save Configuration** in the left menu box, the following screen will appear. Click **Save** to update the configuration settings in the flash memory at this time. Alternatively, you may choose to run other functions and put off saving the configuration until later. However, the new setting changes will remain in the non-volatile memory until you save the configurations.

Save Configuration If you have submitted any configuration changes, you must save the changes and restart the system before they take effect. Click <b>Save</b> to save the changes in WAC-2004's memory. Click <b>Restart</b> to activate new settings in the navigation panel.
Save

## Restart

If you submitted configuration changes, you will see a blinking alert message on the upper right corner of the screen. After making all your changes, click the **Restart** function in the left menu box. One of two different screens will appear.

If you made changes recently but did not save, you will be given two options. Clicking the **Restart** button here will reboot the WAC-2004, and all setting changes will be ignored. Clicking the **Save and Restart** button will apply all setting changes and then reboot the WAC-2004.

Restart	
!!! Warning !!!	
	Click "Restart" to discard changes and reboot WAC-2004 directly.
	Click "Save and Restart" to apply all setting changes and reboot WAC-2004.
	Restart Save and Restart

If you run the **Restart** function without changing any configurations or saving all your changes, you will see just one **Restart** button on your screen.

Restart	
!!! Warning !!!	
	Clicking Restart will disconnect all Ethernet connections and reboot WAC-2004.
	Restart

You will not be able to run any of the WAC-2004's functions while the system is rebooting.

# Logout

**Logout** helps users disconnect the current HTTP or HTTPS session and go to the Login page. For security reasons, we recommend you logout before quitting the console manager.

Logout	
	Click Logout to get the default Login page.
	Logout

# Software Installation and Configuration

The following topics are covered in this chapter:

- Overview
- AWK Search Utility
  - Installing AWK Search Utility
  - Configuring AWK Search Utility

### **Overview**

The Documentation & Software CD included with your WAC-2004 is designed to make the installation and configuration procedure easy and straightforward. This auto-run CD includes AWK Search Utility (to broadcast search for all WAC/AWK's accessible over the network), the WAC-2004 User's Manual, and Quick Installation Guide.

# **AWK Search Utility**

### Installing AWK Search Utility

Click the **INSTALL UTILITY** button in the AWK Installation CD auto-run window to install AWK Search Utility. Once the program starts running, click **Yes** to proceed.

1. Click **Next** when the **Welcome** screen opens to proceed with the installation.

15 Setap - AWK Search Utility	
	Welcome to the AWK Search Utility Setup Wizard
	This will install AWK Search Utility on your computer.
	It is recommended that you close all other applications before continuing.
	Click Next to continue, or Cancel to exit Setup.
	Next > Cancel

2. Click Next to install program files to the default directory, or click Browse to select an alternate location.

j <sup>27</sup> / <sub>1</sub> Setup - AWK Search Utility
Select Destination Location Where should AWK Search Utility be installed?
Setup will install AWK Search Utility into the following folder.
To continue, click Next. If you would like to select a different folder, click Browse.
C:\Program Files\Moxa\AWK\AWK Search Utility Browse
At least 2.5 MB of free disk space is required.
< <u>B</u> ack <u>N</u> ext > Cancel

**NOTE** Screenshots in this section are for example only. The model number shown in the figures may differ from that of your unit.

3. Click **Next** to create the program's shortcut files to the default directory, or click **Browse** to select an alternate location.

15 Setup - A WK Search Utility
Select Start Menu Folder Where should Setup place the program's shortcuts?
Setup will create the program's shortcuts in the following Start Menu folder. To continue, click Next. If you would like to select a different folder, click Browse.
AWK Search Utility Browse
< <u>B</u> ack <u>N</u> ext > Cancel

4. Click **Next** to select additional tasks.

jp Setup - AWK Search Utility
Select Additional Tasks Which additional tasks should be performed?
Select the additional tasks you would like Setup to perform while installing AWK Search Utility, then click Next. Additional icons: Create a <u>desktop icon</u> Create a <u>Q</u> uick Launch icon
< <u>B</u> ack <u>N</u> ext > Cancel

5. Click **Next** to proceed with the installation. The installer then displays a summary of the installation options.

j <sup>∰</sup> Setup - AWK Search Utility	
Ready to Install Setup is now ready to begin installing AWK Search Utility on your computer.	
Click Install to continue with the installation, or click Back if you want to review or change any settings.	
Destination location: C:\Program Files\Moxa\AWK\AWK Search Utility Start Menu folder: AWK Search Utility	
د	
< <u>B</u> ack Install	Cancel

- 6. Click **Install** to begin the installation. The setup window will report the progress of the installation. To change the installation settings, click **Back** and navigate to the previous screen.
- 7. Click **Finish** to complete the installation of AWK Search Utility.

🕞 Setup - AWK Search Utili	ty 🔲 🗖 🕅
	Completing the AWK Search Utility Setup Wizard Setup has finished installing AWK Search Utility on your computer. The application may be launched by selecting the installed icons. Click Finish to exit Setup. I Launch AWK Search Utility
	Einish

### **Configuring AWK Search Utility**

 The Search function is used to locate all AWK devices and WAC controllers that are connected to the same LAN as your computer. After locating a device, you will be able to perform simple device management activities, such as change the IP address, etc... Start the AWK Search Utility program. When the Login page appears, select the "Search AWK only" option to search for AWKs and to view each AWK's configuration. Select the "AWK management" option to assign IPs, upgrade firmware, and locate devices.

A WK Search Utility - Login 🛛
AWK Search Utility
Search AWK only
C AWK management
Password:
V OK X Cancel

2. Open the AWK Search Utility and then click the Search icon.

<u>File</u>	dit F <u>u</u> nction	T <u>o</u> ols <u>H</u> elp						
Sear	ch Sear <u>c</u> h E	x • Loca	te <u>W</u> eb <u>I</u> e	elnet Assign [	P <u>U</u> nlock Upgra	ade <u>R</u> efrest	h Refresh <u>A</u> ll	
0	Model name	IP address	Device MAC address	Subnet mask	Firmware version			

 The "Searching" window indicates the progress of the search. When the search is complete, all WAC and AWK units that were located will be displayed in the AWK Search Utility window.

<u>Lue</u> i	<u>E</u> dit F <u>u</u> nction T <u>o</u> c	ls <u>H</u> elp									
≦ <u>S</u> ea		- <u>L</u> ocate	Web •	 Telnet	Assign [P	<u>U</u> nlock	🕵 Upgrade	And the second s	n Refresh <u>A</u> ll	<mark>л</mark> Е <u>х</u> іт	
lo	Model name	IP address	Dev	ice MAC addr	ess	Subnet mask	Firm	ware versio	Overview		
1	AWK-3121-US	192.168.127.253	00:9	0:E8:00:00:0		255.255.255.0	1.2 8	Build 09052	System info De	vice info	802.11 info
									Model name		AWK-3121-US
									Device name		AWK-3121_9390
									Serial No.		9390
									System up time		0 days 00h:00m:5
									Firmware version		1.2 Build 0905250
									T IIIIIWAIC VEISION		1.2 Dulla 0303230

4. Click Locate to cause the selected device to beep.

<u>S</u> ear	ch Sear <u>c</u> h Ex	Locate W	eb <u>I</u> elnet Assign IP	Unlock Upgra	ide <u>R</u> efrest	n Refresh <u>A</u> ll E <u>x</u> it	
No <b>C</b> 1	Model name AWK-3121-US	IP address 192.168.127.253	Device MAC address 00:90:E8:00:00:01			Overview System info Device info Model name	802.11 info
			Locate Locating Model: AWK-312 IP: 192.168.1 MAC: 00:90.E8: Netmask: 255.255.2	27.253 00:00:01		Device name Serial No. System up time Firmware version	AWK-3121_9390 9390 0 days 00h:00m:51: 1.2 Build 09052501
					✔ ОК		

- 5. The **Search Utility** only supports WAC configurations via the Web or telnet (other functions will be deactivated).
- 6. Go to **Tools → AWK login Options** to manage and unlock additional AWKs.

<u>File</u> <u>E</u> dit F <u>u</u> nction	pols Help								
<u> </u>	Utility Login Options		Assign [f	ſ	्र 🛃		<u>R</u>	jn Exit	
<u>Search</u> Sear <u>c</u> h	AWK Login Options	Leinet	Assign [ł	<u>U</u> nlock	Upgra	de <u>R</u> efresi	n Refresh <u>A</u> ll	Egat	
o Model name	Advanced Options	evice MAC addre	\$\$	Subnet mask	-	Firmware versio	Overview		
1 AWK-3121-L	⊆ustomize List View	0:90:E8:00:00:01		255.255.255.0		1.2 Build 09052	System info	evice info	802.11 info
		-							
							Model name		AWK-3121-US
							Device name		AWK-3121_9390
							Serial No.		9390
							System up time		0 days 00h:00m:51s
							Firmware versi		1.2 Build 09052501
							I IIIIWdle veisi		1.2 Duna 03002001

7. Use the scroll down list to select the MAC addresses of those AWKs/WACs you would like to manage, and then click **Add**. Key in the password for the AWK device and then click **OK** to save. If you return to the search page and search for the devices again, you will find that the AWK will unlock automatically.



#### ATTENTION

For security purposes, we suggest you can change the AWK search utility login password instead of using the default.

To modify the configuration of the highlighted WAC or AWK, click on the Web icon to open the Web Console. This will take you to the Web Console, where you can make all configuration changes. Refer to Chapter 3, "Using the Web Console," for information on how to use the Web Console.

	<mark>C Search Utility</mark> dit F <u>u</u> nction Too ch Sear <u>c</u> h Ex	vis <u>H</u> elp • Locate Web	Ielnet Assign [F	P <u>Unlock</u> Upg	rade <u>R</u> efrest	h Refresh <u>A</u> ll Exit	
No	Model name	IP address	Device MAC address	Subnet mask	Firmware versio	Overview	ф.
	AWK-3121-US	192.168.127.253	00:90.E8:00:00:01	255.255.255.0	1.2 Build 09052	Device name Serial No. System up time	AWK-3121-US AWK-3121_9390 9390 0 days 00h:00m:51s 1.2 Build 09052501

8. Click on **Telnet** if you would like to use telnet to configure your WACs and AWKs.

<u>S</u> ea	e 🤮	• <u>L</u> ocate Web	Telnet Assign [F	unlock Upg	rade <u>R</u> efrest	h Refresh <u>A</u> ll E <u>x</u> it	
٩o	Model name	IP address	Device MAC address	Subnet mask	Firmware versio	Overview	
1	AWK-3121-US	192.168.127.253	00:90:E8:00:00:01	255 255 255 0	1.2 Build 09052	System info Device info Model name Device name Serial No. System up time Firmware version	AWK-3121-US AWK-3121-US AWK-3121_9390 9390 0 days 00k:00m:51s 1.2 Build 09052501

9. Click Assign IP to change the IP setting.

<b>D</b> , A W	K Search Utility									_ 🗆 🔀
1	Edit Function Too	ls <u>H</u> elp		b <b>I</b> elnet Ass	P	ſ	£	<b></b>	R <sup>3</sup>	Ē. Exit
<u>S</u> e	arch Sear <u>c</u> h Ex	Locate	⊻el	b <mark>⊺</mark> elnet Ass	ign [P	Unlock	Upgrade	<u>R</u> efres		Exit
No	Model name	IP address		Device MAC address		Subnet mask	Firmv	vare versio	Overview	<b>P</b>
<b>1</b>	AWK-3121-US	192.168.127.253		00:90:E8:00:00:01		255 255 255 0	128	uild 09052	System info Devi	ce info 802.11 info
			- 4	Assign IP					Model name	AWK-3121-US
				IP configuration	St	atic	-		Device name	AWK-3121_9390
			-11	IP address		192 . 168 . 12	27 . 253		Serial No.	9390
			-11	IP address					System up time	0 days 00h:00m:51s
				Subnet mask		255 . 255 . 25	55.0		Firmware version	1.2 Build 09052501
				Gateway		0.0.0	) . O			
				Primary DNS server		0.0.0	) . 0			
				Secondary DNS server		0.0.0	) . O			
						<b>V</b> 0K	<b>X</b> C	ancel		

Go to **Tools**  $\rightarrow$  Advanced Options to find Search, Connection and Miscellaneous settings. See following for detail explanation:

#### Search

- Retry count (default=5): Indicates how many times the search will be retried automatically.
- Retry interval (ms): The time lapse between retries.

Advanced Options	
Search Connection Misc.	
Retry count: 5 Retry interval (ms): 1000	
	✓ 0K X Cancel

#### Connection

- Connection timeout (secs): Use this option to set the waiting time for the Default Login, Locate, Assign IP, Upload Firmware, and Unlock to complete.
- **Upgrade timeout (secs)**: Use this option to set the waiting time for the connection to disconnect while the firmware is upgrading. Use this option to set the waiting time for the firmware to write to flash.

Advanced Options	X
Search Connection Misc.	
Connection timeout (secs): 10 Upgrade timeout (secs): 500	
	V DK X Cancel

#### Misc.

**Search on start:** Checkmark this box if you would like the search function to start searching for devices after you log in to the AWK search Utility.

Advanced Options	X
Search Connection Misc.	
Search on start	
	VOK X Cancel



# References

This chapter provides more detailed information about wireless-related technologies. The information in this chapter can help you administer your WAC-2004s and plan your industrial wireless network better.

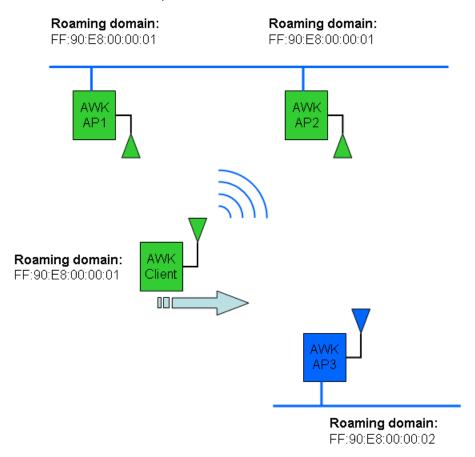
The following topics are covered in this appendix:

Roaming Domain

## **Roaming Domain**

A roaming domain defines an area where all related wireless controllers, APs, and clients work together to enable fast roaming. Such a domain is specified as six groups of two hexadecimal digits beginning with the fixed identifier, **FF:90:E8**.

Note that the default value of a roaming domain resembles a controller's MAC address; however, it is not necessary to take the last 3-bytes of a controller's MAC address to form a roaming domain. You may take any six hexadecimal digits to form a unique roaming domain; this will be dissimilar enough for other roaming domains to tell themselves apart.



The purpose of a roaming domain is to ensure that wireless clients roam in the same area, and do not jump onto unintended areas. For example, as illustrated above, a wireless client is disconnected from **AWK AP1** and is trying to connect to the next AP. Even though **AWK AP2** and **AWK AP3** have the same SSID, channel, and wireless settings, the client will not roam onto **AWK AP3** because it is in a different roaming domain. A **roaming domain** setting provides wireless clients with consistent roaming among specific APs.

# Supporting Information

This chapter presents additional information about this manual and product. You can also learn how to contact Moxa for technical support.

The following topics are covered in this appendix:

- About This User's Manual
- DoC (Declaration of Conformity)
  - > Federal Communication Commission Interference Statement

### About This User's Manual

This manual is mainly designed for, but not limited to, the following hardware and firmware for the WAC-2004:

- Hardware Rev: 1.0
- Firmware Ver: 1.2

You are strongly recommended to check with your sales representative for the latest product datasheet, firmware, QIG (Quick Installation Guide), UM (User's Manual), and related information.

## **DoC (Declaration of Conformity)**

### **Federal Communication Commission Interference Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** To assure continued compliance, (example – use only shielded interface cables when connecting to computer or peripheral devices). Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

#### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator & your body.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE** The availability of some specific channels and / or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.